

# Electrical Field Service Technician

Smartplay – Beverly, NJ 08010

Gaming & lottery machine equipment manufacturer is recruiting service technicians to join our team of skilled professionals. This position will require approximately **25-35% company-paid travel**, to various states/provinces in North America and to our customers in Asia, the Caribbean and Europe.



While working in our Beverly, NJ office, technicians will wire and build new custom electronic machines and support client service calls via phone and email. This is a creative environment - show us what you've got!

## CRITICAL SKILLS NEEDED:

- PC and server assembly and repair skills
- knowledge and ability of installation and wiring custom electrical control panels, cable harness, computer chassis and other components
- able to read and interpret wiring diagrams and schematics
- troubleshoot electro-mechanical assemblies
- Ohms law, electrical theory, knowledge of AC/DC motors and application
- tool operation skills such as power drills, heat guns, glue guns
- soldering and electronic repair skills for PC and server assembly and repair
- experience with automated control systems
- excellent customer service communication skills, verbal & written

## PHYSICAL REQUIREMENTS:

- manipulating small tools like hex keys, pliers, razor knives, multimeters, wire strippers, etc.
- visual acuity to see small connections, colors of wires, close and arm-reach work
- able to safely operate shop tools like saws, soldering irons, drills, etc.
- willingness and ability to travel (fly & drive) to client locations (domestic and international)
- ability to hear motor sounds, pings, knocks, and identify irregularities in motors and electrical operations
- ability to lift 50–70-pound tool kit and luggage
- kneel, bend, and work for 8-hour shift

**EXPERIENCE:** 12 months of hands-on work in electronics, electrical assembly, troubleshooting, electro-mechanical work, etc. Technical school training or experience.

*General requirements:* Must maintain a neat, appropriate appearance for interacting with all levels of business customers. Must be eligible to be employed in the US and have a valid, clear drivers' license record and the ability to secure a passport.

**Starting pay depends on skills: \$17.45 - \$18.50/hour to start**

## Benefits:

- 401(k)
- Dental insurance
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Vision insurance